

HELLO, I AM COMPLAINTING, VERY UPSET AND SO FRUSTRATED WITH THE  
SPANISH SORENSON VRS CANNOT PROVIDE BY THE FCC. ACTUALLY I  
DEFINITELY NEED TO USE THE SPANISH SORENSON VRS INTERPRETER AT ANY  
TIME BECAUSE I HAVE A LOT OF MY SPANISH FAMILIES AND FRIENDS AS  
WELL WHEN I CALLED THEM ON THE SORENSON VRS WITH ENGLISH BUT THEY  
ALWAYS HUNG UP ON ME MANY TIMES SO THAT I GET SO FRUSTRATED BECAUSE  
THEY DON'T UNDERSTAND ENGLISH LANGUAGE BUT ONLY SPANISH LANGUAGE SO  
I STILL NEED THE SPANISH SORENSON VRS NECESSARILY. THAT'S IT  
ABOUT. I HOPE THEY CAN PROVIDE IT...EITHER THE SPANISH SOREBNSON  
VRS INTERPRETER OR THE ENGLISH AND SPANISH SORENSON VRS  
INTERPRETER. THANKS FOR YOUR UNDERSTANDING. -VIC